High Point NETWORKS

A CYBER INCIDENT PREPAREDNESS GUIDE

Questions You Should Ask Before, During, and After a Cyber Incident

The difference between the organizations who come out of a cyber incident intact and those who don't? Proactive conversations, the right questions, and a plan.

Most businesses don't get to choose whether they'll face one, but they can choose how ready they are when it happens. Use this checklist to help your business become better equipped to respond to one.

1 Before an Incident

Questions to ask your insurer/broker now:

- [ ] Does our policy pay vendors directly, or reimburse us after we pay?
- [ ] Are there sub-limits or exclusions tied to widespread/systemic events?
- [ ] What's in the surplus lines market that we haven't been offered (reinstated limits, waived deductibles, etc.?)

Questions to ask yourself:

- [ ] What gets called first, in what order?
- [ ] Does everyone know where the incident response plan and insurance policy number live?
- [ ] Who has the authority to make decisions if leadership isn't immediately reachable?

2 During an Incident

Steps for your own team's readiness:

- [ ] Remain calm. Panic only worsens the situation.
- [ ] Open your incident response plan.
- [ ] Call your insurance company.

3 After an Incident

- [ ] What are three things that went right during the incident?
- [ ] What did we assume that turned out to be wrong?
- [ ] What would we do differently next time?
- [ ] Who oversees scheduling our next tablestop exercise? And who will update our IRP with what we've just learned?

Interested in Learning More About Your Preparedness?

This isn't a substitute for a conversation with your insurance provider or legal counseling. It's simply the starting point for that conversation. Contact your High Point Networks account manager or reach our cybersecurity team online if you'd like to explore what else your organization can do to stay proactive

highpointnetworks.com/cybersecurity

Talk with a Security Expert