

HPN CONNECTIONS

Always Connected.

High Point Networks is committed to providing the highest level of customer service at all times. In addition to your dedicated Account Manager, please use this communication guide as a tool to engage other High Point resources.

SALES



sales@highpointnetworks.com

ACCOUNTING



accounting@highpointnetworks.com

HELP DESK

High Point is always ready and prepared to serve you!



helpdesk@highpointnetworks.com



myhpn.highpointnetworks.com



**FOR IMMEDIATE 24/7/365
ASSISTANCE CALL 701.293.8300**

TO BEST SERVE YOU, PLEASE HAVE THE FOLLOWING INFORMATION AVAILABLE:

- Contact person's name, business name & phone number
- Description of the incident/question & its impact
- Impacted site/location(s)
- Is the system down or unusable?
- When did the incident start, last occur or is still occurring?
- If not, can it be duplicated or is it intermittent?
- Any error messages or symptoms?
- Any hardware/software changes made prior to the incident?
- What product or solution is the incident/question related to

HIGH POINT NETWORKS™ ON THE MAP

NORTH DAKOTA

West Fargo
Corporate Headquarters
701.282.6459
728 E. Beaton Dr. Ste. 200
West Fargo, ND 58078

Bismarck
701.223.4809
4204 Boulder Ridge Rd. Ste. 200
Bismarck, ND 58503

SOUTH DAKOTA

Sioux Falls
605.789.5700
2300 E. 54th St. N. Ste. 3
Sioux Falls, SD 57104

MONTANA

Billings
406.281.7943
145 Regal St. Ste. 8
Billings, MT 59102

OKLAHOMA

Tulsa
539.424.0287
8211 East Regal Place
Suite 100
Tulsa, OK 74133

MINNESOTA

Detroit Lakes
218.844.8787
910 Lincoln Ave. #6
Detroit Lakes, MN 56501

Minneapolis
952.715.3490
7100 Northland Cir. N.
Ste. 304
Brooklyn Park, MN 55428

COLORADO

Denver
970.541.7887
2919 17 Ave. Ste. 202
Longmont, CO 80503

Pueblo
719.545.7505
3902 Sandalwood Lane
Pueblo, CO 81005

NEBRASKA

Omaha
402.657.7911
17002 Marcy Street
Omaha, NE 68118



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www.HighPointNetworks.com