

Voice 360™ Plans for Education

PLANS BUILT FOR EDUCATION

Our Voice 360™ Plans for Education offer solutions for schools, educators and administration, with the ability to tailor communication plans according to individual and classroom needs.

FIND THE RIGHT PLAN FOR THE RIGHT USER

	RESOURCE LINE	EDUCATOR BUNDLE ONE CLASSROOM LICENSE INCLUDED	EDUCATION ADMIN
Mix & Match	✓	✓	✓
Free Device		✓	✓
Number of Concurrent Endpoints	1 Phone	5	5
Desktop App		✓	✓
Mobile App		✓	✓
Unlimited Calling	✓	✓	✓
Free International Calling View Countries>		23 Countries	33 Countries
Local Number	✓	✓	✓
Toll-Free Number	Additional Charge	Additional Charge	Additional Charge
Auto Attendant	✓	✓	✓
Caller ID	✓	✓	✓

	RESOURCE LINE	EDUCATOR BUNDLE ONE CLASSROOM LICENSE INCLUDED	EDUCATION ADMIN
User Call Forwarding	✓	✓	✓
AI Call Insights		Coming Soon Additional Charge	Coming Soon
Hunt Groups with Agent Log In/Out		✓	✓
Call Transfer, Call Hold, 3-Way Calling, Music on Hold	✓	✓	✓
Hot Desking	✓	✓	✓
Paging	✓	✓	✓
Call Park/Pickup	✓	✓	✓
Intercom	✓	✓	✓
SPAM Call Blocking/Tagging	✓	✓	✓
Emergency Services Notification	✓	✓	✓
Voicemail	✓	✓	✓
Voicemail Transcription		✓	✓
Call Recording	✓	✓	✓
Web Fax			✓

COLLABORATION AND PRODUCTIVITY

Presence Detection/2-Way Sync		✓	✓
1 on 1 and Group Chat		✓	✓
AI Assistant		✓	✓
User Texting		500	500
Company Messaging		Additional Charge	Additional Charge
File Backup, Sync and Share		5 GB/User	50 GB/User

VIDEO CONFERENCING

HD Video Conferencing		25 Participants	100 Participants
HD Audio Conferencing		200 Participants	200 Participants
Dial in Numbers		International	International
UC Rooms		✓	✓
Webinar		Additional Charge	Additional Charge
Screen Sharing		✓	✓
Compact Mode		✓	✓
Unlimited Recordings		✓	✓
Screen Annotation		✓	✓

	RESOURCE LINE	EDUCATOR BUNDLE ONE CLASSROOM LICENSE INCLUDED	EDUCATION ADMIN
AI-Powered Meeting Recap		✓	✓
Calendar Sync		✓	✓
In Meeting Chat		✓	✓
In Meeting Notes		✓	✓
End to End Encryption			✓
Meeting Security (Passwords, Lock, Attendees Permission Controls)		✓	✓
ENVISION ANALYTICS			
QoS Dashboard		✓	✓
Call History		✓	✓
Service Adoption Dashboard		✓	✓
EXTEND INTEGRATIONS			
Active Directory		✓	✓
Chrome (Click to Call)		✓	✓
G Suite, Outlook, Slack (Meeting Integration), Outlook/Office 365 Meetings Integration), Generic CRM Screen Pop		✓	✓
Sugar CRM, Zoho CRM, Zendesk			✓
Salesforce, ServiceNow, NetSuite, MS Dynamics			✓
CALL CENTER FEATURES			
Agent Log In and Log Out			✓
Call Queuing, Configuration Wrap-Up Time, Configurable Agent Removal from the Queue, Greetings Management			✓
Smart Greetings and Additional Call Recording Storage			✓
Wallboards and Scheduled/ Graphical Reports			✓
Supervisor Functions (Monitor, Whisper, Barge)			✓
ACCOUNT WIDE FEATURES: 10 Auto Attendants, 10 Hunt Groups and Summary, 1-Year of Archiving and SIP Tie Trunk for Emergency Services			

QUESTIONS? CONTACT US TODAY!